



Release Notes

Email Manager 6.0.3



Version Management

Version History

Version	Date	Author	Distribution
1.0	19 October 2015	J Davis	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.0.3.

1.1 Overview of changes

Email Manager 6.0.3 includes a number of fixes for reported issues, and new Application Programming Interface calls for locking creatives. See the 'Updates included in Email Manager 6.0.3' section of this document for further details.

In addition, issues addressed in Email Manager 6.02 are included in this release.

1.2 Important Upgrade Considerations

This section highlights any important factors that must be considered before upgrading to this release.

Information	Related Document
The Email Manager 6.0 Delphi client will not be updated for this release	n/a

1.3 Pre-requisites

Email Manager 6.0.2.

1.4 Supported Platforms

Email Manager 6.0.3 has been tested and will be supported on the following:

Client

- Windows 7 Professional SP1[©]
- Windows 8.1 Professional[©]
- Windows Server 2008 R2 SP1[©]

Other

- Email Manager 6.0.3 is also supported when used with XenApp 5.6
- Internet Explorer 7.0 or later must be installed on the client machine

2 Client Installation

This update will be applied automatically and no user action is required. The client application will be updated. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.0.3

3.1 New Features

None.

3.2 Enhancements

A series of new APIs have been created that allow the locking of an email creative. These APIs will enable future approvals functionality in Campaign Manager. There will be no impact for Email Manager until the release of Campaign Manager 5.1.

3.3 Fixes

The following section details the fixes to issues reported by Alterian's customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
PM026031	Improvements have been made to DM Service to optimize performance when using complicated creatives with multiple templates and variables. Templates are now only loaded when they are required.
PM027890	An issue with accessing client billing has been fixed.

4 Known Issues

There are no new known issues for this release. See the Email Manager 6.0 Release Notes for the latest list of known issues.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.